#### \*\*\*\*\* **NON-REFUNDABLE \$10.00 APPLICATION FEE REQUIRED** \*\*\*\*\*\* (Check or money order only-NO CASH)

# WARREN COUNTY DEPARTMENT OF CIVIL SERVICE ADMINISTRATION announces OPEN COMPETITIVE EXAMINATION For WORD PROCESSING OPERATOR

**STATE NO. 64276** LOCAL NO. 2047 APPLICATIONS ACCEPTED TO: December 12, 2016 **EXAMINATION WILL BE HELD: January 21, 2017** 

LOCATION/VACANCIES: This examination is being held to establish an eligible list to be used as vacancies occur in any agency serviced by Warren County. Currently there is one vacancy at Department of Public Works.

**SALARY:** \$27,027

**RESIDENCE:** Candidates must have been legal residents of Warren County for at least four months immediately preceding the date of the exam.

## DUTIES: (illustrative only)

Working from rough draft or from a dictating belt, types letters, reports and other material, such as budgets, curriculum quides, resumes, contracts and client lists;

Types from a variety of source documents;

Participates in coordination and implementation of strategies for various projects;

Prepares, stores and retrieves lists and information using a variety of

Maintains and uses files of tapes and logs of stored material;

May instruct trainees or part-time assistants in the use of word processing equipment;

May act as a consultant to general staff/clients regarding various software programs or creation of correspondence and documents; Performs related clerical tasks as required.

- MINIMUM QUALIFICATIONS: (see general instructions and information)

  (a) Graduation from high school or possession of a high school equivalency diploma and two years of full-time paid (or the equivalent part-time and/or volunteer) clerical experience which must have involved the substantial use of word processing, data processing or data entry equipment; OR
- (b) An Associates degree in Secretarial Science or a closely-related field with a concentration in Word Processing; OR
- (c) Six years of full-time paid (or the equivalent part-time and/or volunteer) clerical experience, two years of which must have involved the substantial use of word processing, data processing or data entry equipment; OR
- (d) Any equivalent combination of training and experience as described in (a) and (b) above.

NOTE: Graduation from the BOCES High School Word Processing or Data Processing program will be accepted as equivalent to the requirement of one year of experience as described in (a) above.

**SUBJECT OF EXAMINATION:** Written test designed to test for knowledge, skills and/or abilities in such areas as:

#### 1. Grammar/Usage/Punctuation

The grammar and usage questions test for the ability to apply the basic rules of grammar and usage. The punctuation questions test for a knowledge of the correct placement of punctuation marks in sentences. You will be presented with sets of four sentences from each of which you must choose the sentence that contains a grammatical, usage, or punctuation error.

#### 2. Keyboarding practices

These questions test for a knowledge of preferred practices in such areas as letter format, capitalization, hyphenation, plurals, possessives, word division, word and figure style for numbers, and common proofreading marks. In addition, there will be a passage to proofread followed by questions on how to correct the errors in the passage.

### 3. Office practices

These questions test for a knowledge of generally agreed-upon practices governing the handling of situations which typists, stenographers, secretaries, and office assistants encounter in their work, as well as a knowledge of efficient and effective methods used to accomplish office tasks. The questions cover such topics as planning work flow; setting priorities; dealing effectively with staff, visitors, and callers; filing and retrieving information; safeguarding confidentiality; using office equipment; and making procedural decisions and recommendations which contribute to a well-managed office.

#### 4. Spelling

These questions test for the ability to spell words that are used in written business communications.

#### 5. Principles of word processing

These questions are designed to test for features, capabilities and use of word processors. They may cover, but not necessarily be confined to, entering and editing text; using menus and commands; accessing, saving and printing documents.

The New York State Department of Civil Service has not prepared a test guide for this examination. However, candidates may find information in the publication "How to take a written test" helpful in preparing for this test. This publication is available on line at: www.cs.ny.gov/testing/localtestguides.cfm

<u>NOTE:</u> Unless otherwise notified, candidates are recommended to use quiet, hand-held solar or battery powered calculators. Devices with typewriter keyboards, Spell Checker, Personal Digital Assistants, Address Books, Language Translators, Dictionaries, or any similar devices are PROHIBITED. No books or reference material will be allowed into the examination site. Cell phones are PROHIBITED.

<u>HOW TO APPLY:</u> Applications and information may be obtained from the Warren County Department of Civil Service, or from the web site: <a href="www.warrencountyny.gov/civilservice">www.warrencountyny.gov/civilservice</a> We will only accept applications during the examination posting period. Time and place of the examination will be mailed, to candidates whose application has been approved, one week before examination date. You are responsible for completing <a href="ALL">ALL</a> sections of the official application. To receive credit for experience on a job, basic information such as address, name and title of supervisor, hours in the workweek, final salary, etc. must be shown. Ambiguity and vagueness <a href="WILL NOT">WILL NOT</a> be resolved in your favor.

<u>APPLICATION FEE:</u> An application processing fee as specified on this announcement must accompany the application. <u>CHECK OR MONEY ORDER ONLY</u> must be payable to <u>WARREN COUNTY TREASURER</u>. <u>DO NOT SEND CASH</u>. YOU MUST LIST THE EXAM NUMBER ON THE CHECK OR MONEY ORDER. You are responsible for comparing your qualifications with the minimum qualifications posted on this examination announcement. <u>THERE WILL BE NO REFUNDS</u> if your application is disapproved.

<u>Application Fee Waiver</u>: A waiver of application fee will be allowed if you are unemployed and primarily responsible for the support of a household. In addition, a waiver of application fee will be allowed if you are determined eligible for Medicaid, or receiving Supplemental

Security Income payments, or Public Assistance (Temporary Assistance for Needy Families/Family Assistance or Safety Net Assistance) or are certified Job Training Partnership Act/Workforce Investment Act eligible through a State or local social service agency. All claims for application fee waiver are subject to verification. If you can verify eligibility for application fee waiver, complete a "Request for Application Fee Waiver and Certification" form and submit it with your application by the close of business on the Application Deadline as listed on the Examination Announcement.

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Special Arrangements, Reasonable Accommodations and Active Military Members: Applicants whose religious beliefs or military service prevent their taking examinations on the scheduled date and candidates with a disability who require reasonable accommodations to take the test must clearly indicate the need for special arrangements on their Application. Candidates who are called to military service after filing an Application should send requests for an alternate test date to our Office as soon as possible before the test date. Military Service Members who apply for an examination during the filing period but are on active military duty on the date the examination is scheduled may request a military make-up examination. If you are on active duty or discharged after the filing period has begun, you may apply for the examination up to ten days before the test date. You must submit with your application the type of special arrangements or reasonable accommodations requested accompanied by all supporting documentation.

**NOTE:** In conformance with section 85-a of the Civil Service Law, children of firefighters and police officers killed in the line of duty shall be entitled to receive an additional ten points in a competitive examination for original appointment in the same municipality in which his or her parent has served. If you are qualified to participate in this examination and are a child of a firefighter or police officer killed in the line of duty in this municipality, please inform this office of this matter when you submit your application for examination. A candidate claiming such credit has a minimum of two months from the application deadline to provide the necessary documentation to verify additional credit eligibility. However, no credit may be added after the eligible list has been established.

NOTE: Veterans or disabled veterans who may be eligible for additional credits must check the appropriate areas on the application and submit a copy of their Form DD-214 with the completed application for examination. This information may be submitted at any time between the date of application for examination and the date of the establishment of the eligible list. Applications and information for veterans credit s may be obtained at the Warren County Department of Civil Service.

#### **GENERAL INSTRUCTIONS AND INFORMATION**

- 1. Positive identification will be required at the test site.
- 2. Falsification of any part of the "Application for Employment" will result in disqualification.
- 3. Applicants must answer every question on the application form and make sure that the application is complete in regard to meeting the minimum qualifications for this examination. There will be no refund of the application fee should your application be disapproved.
- 4. Where a degree is required for minimum qualification, DO NOT SEND TRANSCRIPT UNLESS REQUIRED ON THIS ANNOUNCEMENT.
- 5. Appointments from an eligible list must be made from the top three candidates willing to accept appointment. All eligible lists will be established for a maximum of four years or the establishment of a new list. It is probable that a number of titles will have an insufficient number of candidates and examinations for these titles will be held on a more regular basis with eligible lists being replaced within the four-year period. Candidates are advised to review our examination postings at our web site: <a href="https://www.warrencountyny.gov/civilservice">www.warrencountyny.gov/civilservice</a> Probable examination series, which would have more frequent examination, include but are not limited to: clerical, accounting, social services, and uniformed services. It is strongly recommended that all potential applicants continuously review postings on our web site. Candidates will NOT be notified should eligible lists expire within the four-year period.
- 6. It is the responsibility of the candidate to notify the Warren County Department of Civil Service of any change in name and/or address. No attempt will be made to locate candidates who have moved.
- 7. The passing grade for this examination is 70. Background checks may be required for appointment.
- 8. The salary of this position is subject to change from time to time, or may be different in agencies serviced by the Warren County Department of Civil Service; vacancies may, therefore, be filled at a higher or lower salary than the one announced.
- 9. SPECIAL REQUIREMENT FOR APPOINTMENT IN SCHOOL DISTRICTS AND BOCES: Per Chapter 180 of the Laws of 2000, and by Regulations of the Commissioner of Education, to be employed in a position designated by a school district or BOCES as involving direct contact with students, a clearance for employment from the State Education Department is required.
- 10. BACKGROUND INVESTIGATION: Applicants may be required to undergo extensive investigation of criminal history and background, which will include a fingerprint check, to determine suitability for appointment. Costs related to such investigation may be borne by the applicant. Failure to meet the standards of investigation may result in disqualification.

NOTE: If you have applied with any other local Civil Service agency for any other examination held on the same day, you must make arrangements with each agency to take all your examinations at one test site no later than two weeks before the test date. If you have applied for both State and Local examinations, you must make arrangements with this agency to take all your examinations at a State examination center no later than two weeks before the test date. If you have questions please contact Warren County Civil Service at (518) 761-6440.

This written test is being prepared and rated by the N.Y.S. Department of Civil Service in accordance with Section 23-2 of the Civil Service Law. The provisions of the N.Y.S. Civil Service Rules and Regulations dealing with the rating of examinations will apply to this exam.

ISSUED: November 10, 2016

Patricia C. Nenninger
Personnel Officer
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